Business Text Messaging

Automate and Streamline Your Customer Communications

ENHANCE YOUR BUSINESS COMMUNICATIONS

Connect with your audience

- Reach customers where they spend the most time, on their mobile phones. 98% of text messages are opened and 45% receive a response.

Improve customer's satisfaction

- Answer questions fast and automate common responses. On average, it takes 90 seconds for someone to respond to a text and 90 minutes to respond to an email.

Improve sales

- Schedule campaigns and notifications to inform customers about special offers, news, and events.

Enhance your billing and collections process

- Remind customers of upcoming payment deadlines and delinquent accounts.

Reduce no-shows and late arrivals

- Send confirmations or reminders for upcoming appointments.

Connect with employees

- Reach remote employees with company-wide announcements, important notices, and emergency communications.

Track what works

- Generate campaign reports to understand what drives results for your business.

WE MAKE IT EASY

Enable texting on your existing landline or cloud voice service

We enable SMS/MMS on your existing landline or cloud phone service.
This gives your customers the option to call or text your business.

Log in to the portal

The intuitive web interface allows you to text customers from wherever you work.

Start texting

Upload your contacts and start sending and receiving text messages. Easily build campaigns and create automated responses.

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WITH SIMPLE PACKAGING AND AFFORDABLE PRICING, WE MAKE GETTING STARTED EASY!

BUSINESS TEXT MESSAGING FEATURES

- 1:1 Messages
- Unlimited Inbound Messages (SMS & MMS)
- 2000 Outbound Messages (SMS & MMS)
- Unlimited Contacts
- Contact Importing
- Templated Messages
- Schedule Based Auto Responses
- Keyword Intelligent Response
- Bulk Messages
- Scheduled Campaigns
- Multiple Telephone Numbers
- Multiple Users
- Reports
- Web App

Your monthly subscription gives you:

One text-enabled phone line

Unlimited inbound text messages

Import and store unlimited contacts

See what you can do with Cymbus Business Text Messaging. Ask your service provider about it.

BEST PRACTICES Messaging Principles and Best Practices is a set of voluntary guidelines developed by CTIA's member companies. To learn more visit: https://www.ctia.org/.

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